



The Water Well Project

Annual Report 2022

with 2021-22 financial
highlights





The Water Well Project

Health education sessions facilitated by
healthcare professionals for migrant,
refugee and asylum seeker communities

Pictured: St Anthony's Primary School Playgroup,
19 May 2022, Child Health and Development Session



The Water Well Project acknowledges the Traditional Custodians of the land and pays our respects to Elders past, present and emerging. We celebrate the diversity of Aboriginal and Torres Strait Islander peoples and their ongoing spiritual, cultural, material and economic connection to land, water and resources.

Cover page: Liverpool Women's Health Centre,
14 October 2022, Women's Health Session

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Pictured Above: Uniting Vic/Tas, 5 May 2022,
Mental Health and Wellbeing Session
Below: Hallam Community Learning Centre,
10 August 2022, Mental Health and Wellbeing Session



We are The Water Well Project

The Water Well Project is an award-winning charity that improves the health and wellbeing of communities from migrant, refugee and asylum seeker backgrounds by improving their health literacy.

We achieve this through our free interactive community-based health education sessions facilitated by volunteer healthcare professionals across Victoria, Tasmania and New South Wales.

We work closely with refugee and migrant support organisations to ensure sessions are tailored to the needs of each community group and delivered in a culturally responsive manner.

Our Vision

To ensure all communities from migrant, refugee and asylum seeker backgrounds achieve equitable access to healthcare

Our Purpose

To promote good health and wellbeing in communities from migrant, refugee and asylum seeker backgrounds by improving their health literacy

Our Values

Collaboration Compassion Respectfulness of diversity Integrity Accountability



From the Chair and Founder

Despite the ongoing challenges posed by the COVID-19 pandemic, The Water Well Project has continued to pivot and adapt, and rise to the challenge. 2022 has been another successful year with our team pulling together to contribute. I am so grateful to our wonderful staff, committee, volunteers and supporters.

With our team's hard work, commitment and contributions, we have reached a record number of communities from migrant, refugee and asylum seeker backgrounds, to work towards improving their health outcomes through informed and interactive health education sessions.

Behind the scenes, our Board and committee have been working alongside our Chief Executive Officer, to ensure the systems and processes which govern our work are optimised for our continued growth in 2023 and beyond. By sharing our knowledge, expertise and skills, we have learnt so much from each other, and by working with partner organisations we have gained further wisdom within the refugee, health and education sector.

Thank you all for coming on the journey with us, and for believing in our vision of equitable access to healthcare for communities from migrant, refugee and asylum seeker backgrounds. I can't wait to see what 2023 looks like.

Dr Linny Kimly Phuong
Founder and Chair



The Water Well Project has partnered with Foundation House to facilitate numerous sessions in 2022. A Foundation House community representative reflects:

“We have had more than 13 information sessions from The Water Well Project and all these sessions were thorough, interactive, and resourceful for CALD (culturally and linguistically diverse) communities. Their healthcare volunteers are very dedicated, culturally competent and passionate...and they deliver their sessions in plain and easy English.”

Community Representative, Foundation House, 11 August 2022



From the CEO

2022 has been a record-breaking year for The Water Well Project in its 12th year of operations! Thank you to our amazing Water Well Project team – it has truly been a team effort to drive our growth over the past 12 months.

I love that our volunteer healthcare professionals dedicate their precious spare time to share their health knowledge with multicultural community groups to help them navigate the Australian healthcare system to access health services.

Thank you also to our volunteer Board of Directors and Management Committee for your passion to help us achieve our vision of equitable access to healthcare for everyone who lives in Australia.

We couldn't achieve these results without the support of the community organisations we partner with. Thank you for your unwavering support to collaborate so that together we can improve the health literacy of migrant, refugee and asylum seeker communities. I'm excited to see what we can achieve together in 2023.

Suzie Bratuskins
Chief Executive Officer



Our Name and Logo

In traditional communities, a river, water pump or water well signified a place where people met to collect water and talk, often informally, about their daily lives. The well itself is a universal metaphor for community, shared stories, knowledge and wellbeing. Even though many communities no longer have a 'water well', we can still create these open spaces for exchange and conversation, whether these spaces be in a community hall, a park or a school. Our project aims to find those public spaces within communities where people gather and engage in conversations between healthcare professionals and community groups around practical health information.

Designed by a friend of the project, Dr Raf Ratinam, our logo represents people of diverse backgrounds and cultures coming together to solve local problems and create working solutions. As a whole, the logo represents collaboration through the interlocking of arms; and flow towards a coordinated centre (the water well).



The Water Well Project



12 Years and Growing

Since 2011 The Water Well Project has facilitated:

1252

free health education sessions across Victoria,
New South Wales and Tasmania, in 41 languages



Reaching over:

17,000

participants from migrant, refugee and asylum
seeker backgrounds with flow on effects to
families, friends and communities



And inducted:

839

volunteer healthcare professionals who donate
over \$240,000 in pro bono time each year

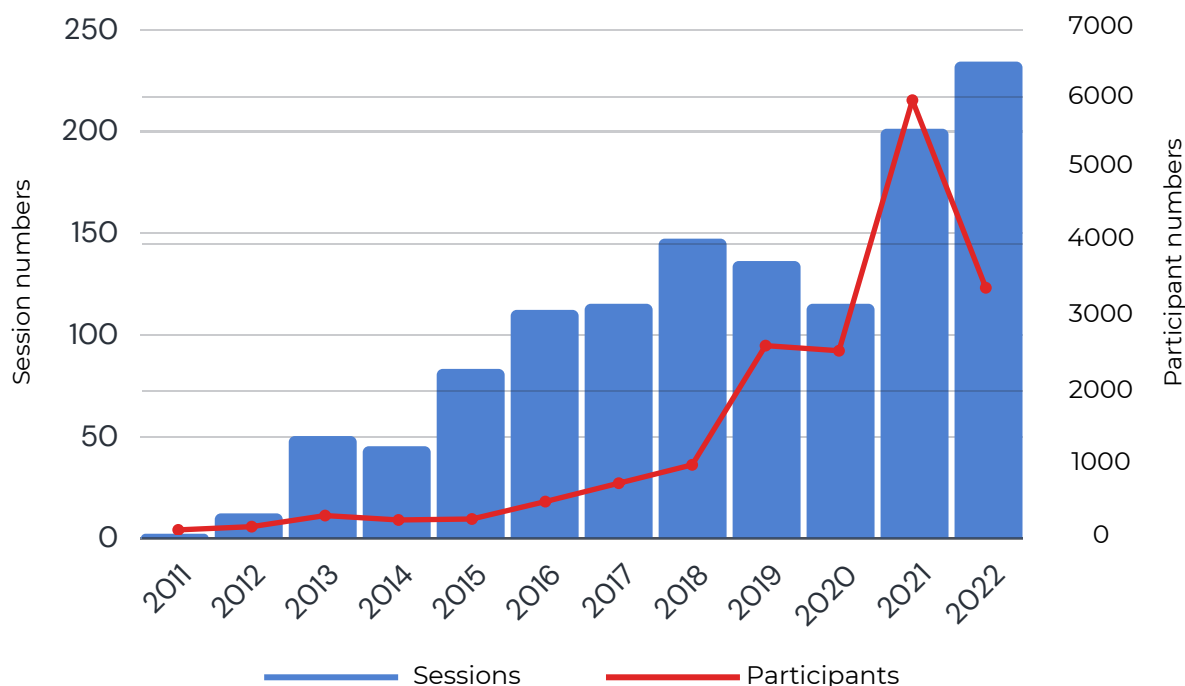


Figure 1. Number of health education sessions and participants per year since inception



“The session was highly engaging and informative. It was also interactive and responded very well to the participants' questions and feedback. The facilitators were full of life with excellent communication skills. Thank you.”

Community Representative, Liverpool Women's Health Centre, 14 October 2022, Mental Health and Wellbeing Session





2022 at a Glance

We delivered...



234

free health education sessions across
Victoria, NSW and Tasmania

We engaged...



3,409

community participants from migrant,
refugee and asylum seeker backgrounds

We facilitated in...



22

languages other than English

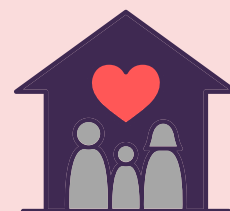
We covered...



35

different health topics

And worked with...



60

community organisations

Sessions were facilitated by...



116

volunteer healthcare professionals

Across...



31

local government areas



Programs and Operations

In 2022, The Water Well Project has continued to strengthen health literacy and access to healthcare for migrant, refugee and asylum seeker communities by connecting them with interactive and inclusive health education facilitated by volunteer healthcare professionals. 2022 saw a move back to face-to-face health education sessions as COVID-19 restrictions eased. 71% of sessions were face-to-face in 2022, compared with just 2% in 2021. These sessions were highly successful in engaging participants in conversations about health, supported by interactive activities and props to enhance learning.

The most popular health education session topics in 2022 included Mental Health and Wellbeing, Women's Health, Navigating the Australian Healthcare System, Healthy Eating and Nutrition, and COVID-19.

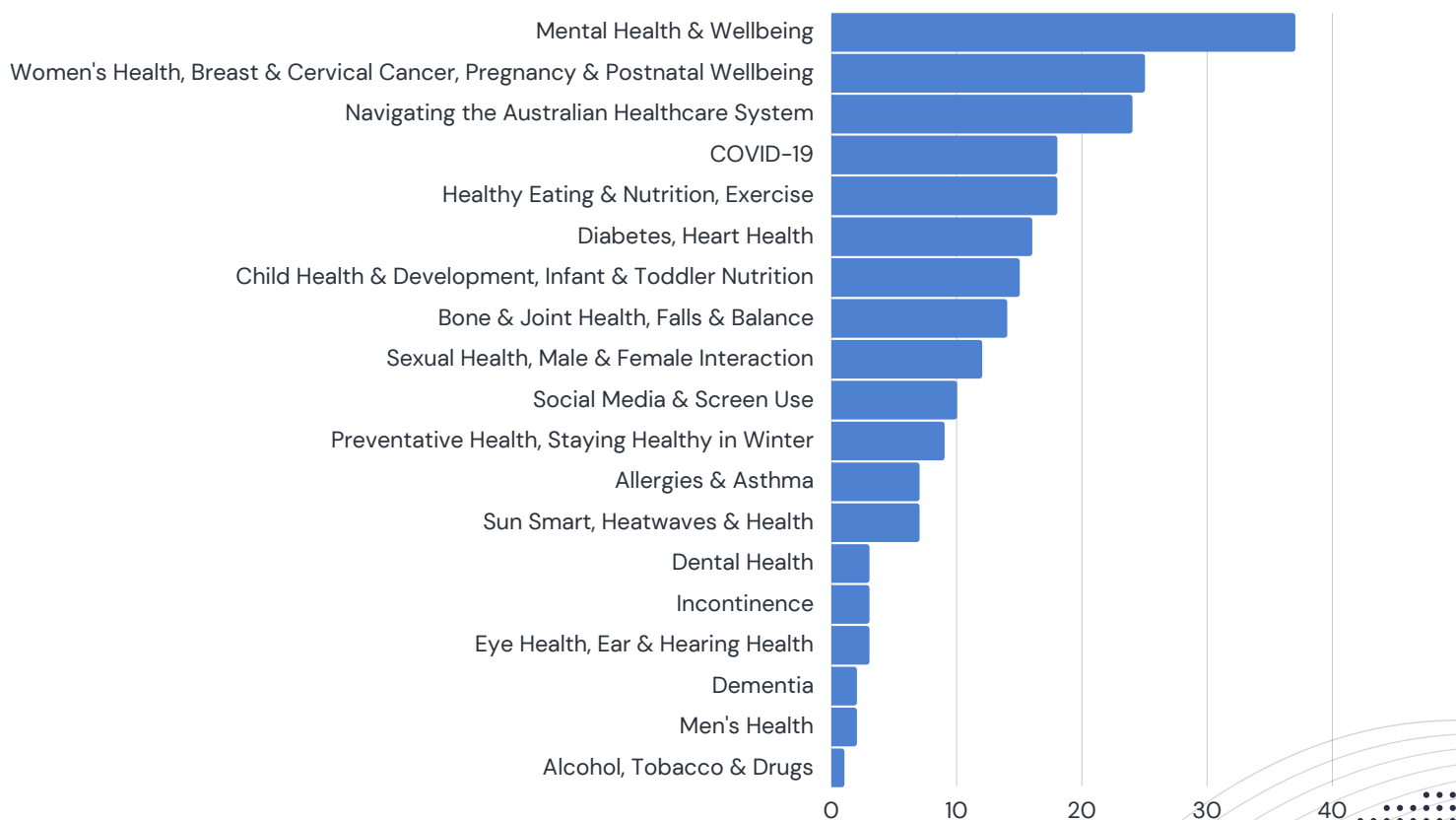





Figure 2. Health education session topics facilitated in 2022



With generous support from the Victorian Government's Multicultural Communications Outreach Program (MCOP), The Water Well Project produced 5 videos to promote crucial COVID-19 messages in the community. Through our various social media platforms, these videos have been shared with over 26,000 viewers. The videos can be viewed at thewaterwellproject.org

-  COVID-19 Vaccination: Pregnancy and Breastfeeding
-  Accessing Preventative Health Care During the Pandemic
-  COVID-19 & Kids' Mental Health
-  We Are The Water Well Project
-  Elizabeth's Story

Above: Swinburne, 25 May 2022, Women's Health Session
Below: Red Cross Tasmania, 3 June 2022, Healthy Eating and Nutrition Session



Elizabeth, May 2022, MCOP Video



Victoria

2022 has been an incredible year of growth and impact in Victoria. Our 191 health education sessions across 21 LGAs were well attended, directly engaging 2,916 participants from migrant, refugee and asylum seeker backgrounds. We are so grateful to the community representatives who facilitate our engagement with their communities. These community representatives provide ongoing support, encouragement, skills, English language, and connection to such diverse communities, and are a vital part of The Water Well Project's work.

We are also appreciative of our volunteer healthcare professionals who contribute their time, expertise and creativity to engage communities in conversations about health, health literacy and access to healthcare services. Every session is different and every community has different interest areas and concerns – we have an amazing opportunity to fill knowledge gaps and provide information tailored to specific needs.

Our session participants come to sessions with their questions and concerns, and also their stories and ideas. They sometimes share personal stories of trauma, and they often laugh as they creatively engage in ways to improve their own health and that of their families and communities. It is a privilege to serve such inspirational communities.

We look forward to 2023 anticipating another year of positive impact.

Tracy Douglas
Health Educator



Dr Yanyan Wu
Health Educator



Dr Annabel Martin
Liaison Officer Albury





New South Wales

The Water Well Project has had a fantastic year in New South Wales. In the second half of the year, we ran 20 health education sessions with several multicultural and women's health organisations. With COVID-19 restrictions easing we were able to conduct face-to-face sessions that were incredibly rewarding to session participants and to our volunteer healthcare professionals.

Positive feedback resulted in an increase in volunteer signups, with new volunteers attending the September induction evening, and many facilitating health education sessions. Sessions are already being planned for 2023 as community groups recognise the benefits of these sessions. We hope to partner with more organisations to scale up the delivery of health education sessions in 2023 and continue to engage with our volunteers in proactive and meaningful ways.

Dr Aajuli Shukla
Health Educator



Dr Brian Fernandes
NSW Liaison Officer



Dr Nicky Betts
NSW Liaison Officer



Dr Jessica Brown
NSW Liaison Officer



Dr Leisel Trompf
General Member



Pictured: Baptist Care, 26 August 2022,
Women's Health Session





Tasmania

In 2022, 17 volunteers delivered 22 health education sessions to 268 participants in Tasmania. New Launceston volunteers have enabled The Water Well Project to facilitate sessions outside Hobart for the first time. Our small Tasmania committee focussed on building our community of volunteers through regular communication, a meet and greet event in April, and a professional development event facilitated by Dr Sarah Gelbart in September. Four health professionals who have worked in the refugee health sector spoke to volunteers about their experiences working in the sector and the challenges refugees and migrants face when first settling in Tasmania. We are grateful for the Federation of Ethnic Communities' Councils of Australia (FECCA) grant that helped cover the cost of this event and has also enabled invaluable administration support from The Water Well Project Administrator Freya and the purchase of new interactive resources.

Our Tasmanian team has encouraged our volunteer healthcare professionals to promote The Water Well Project inductions and events among their networks to further build our volunteer base. We had a representative on the COVID-19 Migrant Networking group, and on the reinstated Refugee Settlement Support network. We were also excited to present at a Public Health Association of Australia Tasmanian forum.



Pictured: Red Cross Launceston, 15 November 2022, Heart Health Session

Claire Roberts
Tasmania Liaison Officer



Dr Elizabeth Wyatt
Tasmania Liaison Officer



Dr Sarah Gelbart
Evaluations Officer



Jill Pierce
Resources Officer





Monitoring, Evaluation and Learning

The Water Well Project undertakes ongoing monitoring, evaluation and learning activities to ensure the quality and effectiveness of our health education sessions. Feedback from session participants, community representatives and volunteer healthcare professionals, together with observations from Health Educators and the Evaluations Team, provide useful data for continual improvement. Current data demonstrates The Water Well Project has:

270

active volunteer
healthcare professionals
representing 47 cultural
backgrounds and
speaking 44 languages



Their volunteering with The Water Well Project has resulted in:

92%

increasing their
understanding of health
issues faced by CALD*
communities

89%

gaining a better
understanding of the
obstacles CALD
communities face in
accessing healthcare

91%

increasing their ability
to practice cultural
sensitivity when
interacting with people
from CALD backgrounds

“This session gave me a better understanding of the values and beliefs of individuals from CALD backgrounds. It made me realise the importance of taking the time to listen to their stories, in order to build rapport with individuals from CALD backgrounds.”

Volunteer Healthcare Professional, Campbellfield Heights Primary School Community Hub, 7 November 2022, Healthy Eating and Nutrition Session

*Culturally and linguistically diverse



Feedback from session participants (N=608) in 2022 indicates:

99%

agreed that they learned something new from the session they attended

96%

agreed that they would feel confident sharing the information from the session with family and friends

97%

agreed the session improved their ability to manage their health and lifestyle

96%

agreed they feel confident about seeking further information on the topic if needed

96%

agreed that the session improved their confidence to ask for help from a doctor or healthcare provider when needed

Monique van Cauwenberghe
Evaluations



Dr Sarah Gelbart
Evaluations



Dr Andrew Joyce
Evaluations



“Today I got knowledge about preventative health and ambulance, so I feel confident. Thank you...”

Session Participant, Djerriwarrh Community and Education Services, 18 August 2022, Navigating the Australian Healthcare System

Pictured: Doveton College, 13 May 2022,
Navigating the Australian Healthcare System Session

”

“Thank you for educating us about COVID. In my family, my pregnant sister, cousin and aunty all passed away in one month because of COVID. They were not vaccinated and were afraid of the vaccine. If we had been educated before, would have known and vaccinated before they got COVID... Please continue educating us and sharing new information with us.”

Session Participant, Foundation House Burmese/Rohingya Community, 3 February 2022, COVID-19 and Children Session

COMMUNITY



Pictured: South East Links, 8 December 2022, Heart Health Session



Volunteer Engagement

2022 has been an exciting year for the Volunteer Engagement Team, with the highest number of sessions facilitated by our amazing volunteer healthcare professionals so far in The Water Well Project's history.

We conducted three successful online volunteer induction sessions in 2022, training 118 healthcare professionals of whom 90 are now active volunteers. We proactively increased the diversity of our volunteer base with the recruitment of more nurses and pharmacists to join our majority medical volunteer team. We currently have 270 active volunteer healthcare professionals, of whom 63 facilitated their first session in 2022. We would like to acknowledge the 116 volunteers who generously gave their time and expertise to facilitate at least one health education session in 2022 (see page 31).

We look forward to 2023, anticipating an even greater impact on the health literacy of migrant, refugee and asylum seeker communities.



"This session gave me greater insight into the obstacles individuals from culturally diverse backgrounds can face not only in the healthcare system but in day-to-day life. As a result, I will aspire to provide culturally sensitive and appropriate care at all times, respecting cultural norms that may not be considered normal in Australian culture."

Volunteer Healthcare Professional, Melbourne Polytechnic,
18 July 2022, Male and Female Interaction Session

Dr Gina Ibrahim
Volunteer Engagement
Coordinator



Dr Emma Thompson
Engagement Officer



Lucy Steele
Engagement Officer



Pretashini Somasundram
Engagement Officer





Resources

The past year has seen a happy return to face-to-face sessions at The Water Well Project. This has meant a return to using our much-loved resource boxes! The Health Educators and Resources Team have worked together to upgrade our physical resources, focusing as always on fun and interactive learning tools. Some new boxes have been added to the collection including 'Sun Smart and Heat Health', 'Ear and Hearing Health', and 'Alcohol, Drugs and Tobacco'. A popular new addition are the self-care packs developed for Mental Health and Wellbeing sessions – these have been well received by session participants and will become a staple of our resources moving forward.

We are grateful for our Health Educators who have ensured our Topic Templates are continually updated, with new topics and supplements including 'Heatwaves and Health', 'Staying Healthy in Winter', 'Healthy Relationships', 'Talking to Your Child about Relationships, Sex and Sexuality', 'Positive Body Image and Eating Disorders' and 'Skin Health'. Online sessions are less commonplace now, but our slide-decks are kept updated for when these occur.

Most excitingly we received support from the Scanlon Foundation to develop some amazing new tools including our Women's Health Screening Tool, Men's Health Screening Tool, Interpreter Request Card, Should I Call an Ambulance Decision-Making Tool, and take-home sheets for our Navigating the Australian Healthcare System, and Mental Health and Wellbeing topics.

Thanks to all Resources volunteers for your continual commitment and work for The Water Well Project. To the Health Educators – your work in this area has become vital and we also thank you for your contribution and productivity. Finally, a welcome and thanks to Hirukshi Bennett, our new Victorian Resources Coordinator who enthusiastically joined the team in May, and farewell to Calvin Leung and Petra Quinlan-Turner.

Julie Hjorth
Resources Coordinator (VIC)



Hirukshi Bennett
Resources Coordinator (VIC)



Dr Stephanie La
Resources Officer (NSW)



Jill Pierce
Resources Officer (TAS)





Pictured: Canley Vale Public School, 27 June 2022, Child Health and Development Session



Pictured: St Anthony's Primary School Playgroup, 19 May 2022, Child Health and Development Session

“I don't usually work in paediatrics but it was a very rewarding session for personal growth! Thank you for the lovely opportunity.”

Volunteer Healthcare Professional, Brimbank Refugee Migrant Children's Centre,
17 March 2022, Health Eating and Nutrition Session

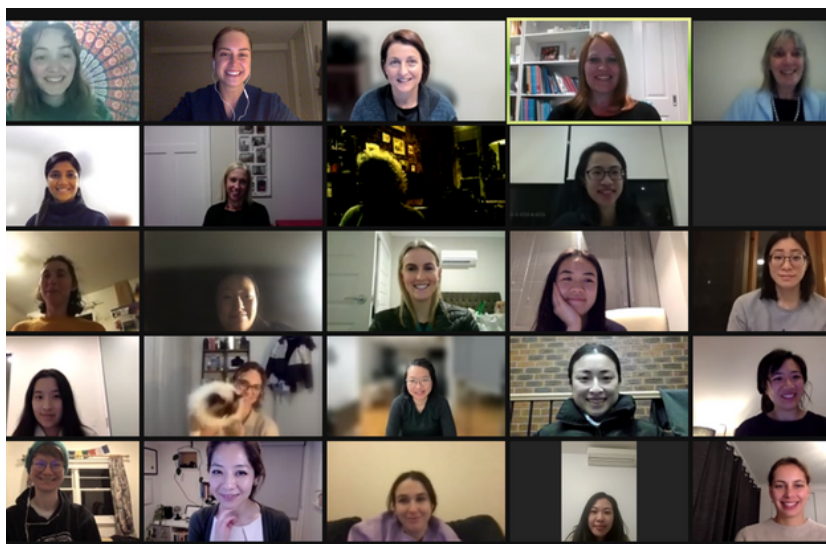


Digital

2022 has been another busy and exciting year for the Digital Team as we have revamped our website and strengthened our cybersecurity. We have brand new designs for multiple pages of the website including an 'About Us' page to service our key stakeholders. We have continued to facilitate some online health education sessions, as well as three online induction events for our volunteer healthcare professionals. Our session overviews and resources pages have been regularly updated with invaluable material, and we have catered for efficient onboarding of our steadily growing staff and volunteer base.

All of these activities have helped us increase our online presence as The Water Well Project continues to branch out, becoming a prominent national charity organisation. Users that accessed the website were up 35% from the previous year. 84% of all users were new visitors, and there was a 30% increase in user acquisition via social networks this year.

Overall, 2022 has been a period of growth and development for the Digital Team as we continue to support our wonderful organisation.



Dr Thivagar Yogaparan
Digital Officer



Lewis Sell
Digital Officer



“The healthcare professionals were very skilled in delivering the information in culturally appropriate and interactive ways that helped most attendees to participate in the session by asking questions and sharing their experience.”

Community Representative, Somali Group, 8 October 2022,
COVID-19 Session



Marketing and Communications

This year the Marketing and Communications team welcomed new team members, Peizhe Ma and Sarino Watanabe.

Following some research into social media platforms to engage and grow our following, The Water Well Project Instagram page was launched in May and now has 165 followers. Not only is it an additional platform to share our great work, but it has allowed us to connect with other organisations to increase awareness of The Water Well Project. Additionally, our streamlined templates have strengthened The Water Well Project brand and added colour and interest to our website, thanks to the support of the Digital Team.

2022 has been a fantastic year for growth across all social media platforms in terms of both followers and reach. The Water Well Project Facebook page has 1300 followers, while Twitter has 1000, and LinkedIn has 300.

We are well-placed for continued growth in 2023.



Pictured: Uniting Vic Tas, 11 November 2022,
Healthy Eating and Nutrition Session

Adelle Sturges
Marketing and Comms Officer



Kate Ditchburn
Marketing and Comms Officer



Sarino Watanabe
Marketing and Comms Officer



Peizhe Ma
Marketing and Comms Officer





Human Resources

It has been a huge year of recruitment for The Water Well Project with a focus on building and strengthening our Volunteer Management Committee and Staff. Each member of The Water Well Project team enables our work, through the diverse expertise they bring. We are so grateful to all the people who contribute their valuable time and energy to increase the health literacy of our session participants. We extend our sincere gratitude to the Board, Management Team, Staff and Volunteer Healthcare Professionals for their contribution individually and collectively to this important work.

Tina Salameh
Human Resources Manager



Emily Santa-Isabel
Human Resources Officer



Nancy Salameh
Recruitment Coordinator



"I loved getting the group of senior men and women moving with some exercises. Loved the interaction, questions and storytelling to make the session so much fun."

Volunteer Healthcare Professional, Hallam Community Learning Centre – Arabic and Aramaic Seniors Group, 8 June 2022, Healthy Eating and Nutrition, and Exercise Session

Pictured: Glen Eira Learning Centre, 27 October 2022, Bone and Joint Health Session



“It was a great opportunity to train these bicultural workers as trainers themselves. The powerful thing about these types of sessions is the way these health messages will spread through so many communities now that these community leaders are equipped and confident to share accurate and up-to-date information.”

Volunteer Healthcare Professional, Wyndham Community and Education Centre, 6 April 2022, COVID-19 Train-the-Trainer Session



Governance: Board of Directors

Good governance ensures the quality and integrity of The Water Well Project's work, and is only possible through the generous contribution of our diverse team.



Isabelle Higgins

Director (Secretary)



Dr Linny Kimly Phuong

Founder and Chair



Dr Timothy Martin

Director (Treasurer)



Sylvia Ghaly

Director



Julie Hjorth

Director



Dr Akhil Bansal

Director



Susan Burke

Director



Staff



Suzie Bratuskins

Chief Executive Officer



Freya Hansford

Project Administrator



Krystina Savvas

Development Coordinator



**Monique van
Cauwenberghe**

Evaluations Officer



Dr Yanyan Wu

Health Educator



Tracy Douglas

Health Educator



Dr Aajuli Shukla

Health Educator

We also acknowledge

- Nafisa Anwar
- Mikaela Barker
- Hirukshi Bennett
- Amy Clasquin
- Michael D'Rosario



Financials

1 July 2021 - 30 June 2022

The Water Well Project has had another bumper year with funding thanks to the hard work of our fantastic team of employees and volunteers. As a health promotion charity, we have been working hard to reduce the impacts of COVID-19 and increase the uptake of vaccines across the community, as well as educating communities about other important health promotion activities.

We are grateful to our many financial supporters – we would not be able to operate without them. Special thanks to the governments, foundations and other supporters who have provided crucial funding throughout 2022 (see page 32). This has helped ensure migrant, refugee and asylum seeker communities continue to receive timely and tailored health information to improve their health outcomes.

Income and expenditure continued to increase in the 2022 financial year, with revenue of \$401,323 and expenditure of \$386,299, leading to a surplus of \$15,024. With approval from the Board, our accounts were reviewed by Saward Dawson with no significant issues identified. It should be noted that from the 2023 financial year, The Water Well Project will be moving from cash to accrual accounting, and opening balance adjustments at 1 July 2023 will be made accordingly. In the next financial report, prior year comparatives will include these opening balance adjustments and will therefore not be immediately comparable to this report.

The Finance Committee express their sincere appreciation for the pro bono support of Resimax Group (Solpoint Accountants), particularly Ivy Chen, who has been a constant source of support. Maddocks Solicitors' pro bono assistance has been paramount, as has our collaboration with Translating and Interpreting Services (TIS) National. Without the pro bono support of Resimax, Maddocks, TIS and others (see page 33), The Water Well Project would not be able to provide our services, so we are truly appreciative.

Finally, we would like to recognise the hard work of our committee members, volunteer healthcare professionals, and staff members. This organisation runs off the back of their efforts, and together we are truly impacting the health literacy of migrant, refugee and asylum seeker communities – thank you!

Dr Timothy Martin
Director (Treasurer)



Dr Linny Kimly Phuong
Founder and Chair



Julie Hjorth
Director



Rod Borlase
Bookkeeper



Janine Kwan
Finance Team





Statement of Cash Flows

Cash Flow from Operating Activities	2022 (\$)	2021 (\$)
Receipts from grantors and donors	401,323	412,797
Payments to suppliers and employees	(353,386)	(139,754)
Interest received	0	19
Net cash provided by/(used in) operating activities	47,937	273,062

Net increase/decrease in cash and cash equivalents held	47,937	273,062
Cash and cash equivalents at beginning of year	342,224	69,162
Cash and cash equivalents at end of financial year	390,161	342,224

Statement of Profit or Loss

	2022 (\$)	2021 (\$)
Revenue	401,323	412,816
Advertising and Promotion	(2,947)	(1,233)
Auditing Fees	(5,200)	0
Employee Benefits Expense	(303,818)	(129,444)
Events and Marketing	(49,599)	(2,078)
Insurance	(10,851)	(3,032)
Storage Costs	(6,855)	(3,447)
Other Expenses	(7,029)	(4,014)
Surplus/(Deficit) for the Year	15,024	269,568

Directors' Declaration

The Directors declare that in the Directors' opinion:

- There are reasonable grounds to believe that the registered entity is able to pay all of its debts, as and when they become due and payable;
- The financial report gives a true and fair view of the Company's financial position as at 30 June 2022, and of its financial performance for the year ended on that date; and
- The financial statements and notes satisfy the requirements of the Australian Charities and Not-for-profits Commission Act 2012.



“The Water Well Project volunteers are engaging and always professional but also warm, friendly and approachable – the best qualities to have when educating CALD communities like ours.”

Community Representative, Westall Community Hub,
27 October 2022, Bone and Joint Health Session



Pictured Above: Wellsprings for Women,
29 March 2022, Menopause Session
Below: Swinburne Wantirna, 3 June 2022,
Bone and Joint Health Session



Acknowledgements

Community Partners

Our community partners are vital to ensuring The Water Well Project's health education sessions are accessible to migrant, refugee and asylum seeker communities. We would like to thank the following partners for their support.

Action on Disability within Ethnic Communities
Afghan Women's Organisation
AMES Australia
AMWCHR
Asian Australian Volunteers
Baptist Care
Bendigo Community Health Services
Box Hill Institute
Brimbank City Council
Bunjil Place Library
Campbellfield Heights Primary School
Carlton Neighbourhood Learning Centre
Carringbush Adult Education
Casey Cardinia Libraries
CatholicCare TAS
CatholicCare VIC
Centre for Holistic Health
Centre for Multicultural Youth
Chin Community Victoria
Chisholm Institute
City of Greater Geelong
CoHealth
Dandenong Primary School
Dandenong South Community Hub
Dandenong South Primary School
Deakin Create
Diversitat
Djerriwarrh Community and Education Services
Djerriwarrh Health Services
Enliven Victoria
Fijian Community Association of Victoria Inc.
Fitzroy Learning Network
Foundation House
Gals en Australia
Gawad Kalinga Australia
Glen Eira Adult Learning Centre
GOTAFE
Hallam Community Learning Centre
Hampton Park Community Hub

Hume City Council
InTouch InSpire
Jesuit Social Services
Jobs Victoria
Karitane
Kensington Neighbourhood House
Key into Australia
Keysborough Learning Centre
Liverpool Women's Health Centre
McAuley Community Services for Women
Melbourne Polytechnic
MiCare
Migrant Information Centre East Melbourne
Migrant Resource Centre Tasmania
Monash Health
Oakgrove Community Centre
Red Cross Tasmania
Refugee Migrant Children Centre
River Nile School
Serco
SisterWorks
South East Community Links
Southern Migrant and Refugee Centre
St Anthony's Primary School
STARTTS
Swinburne Croydon
Swinburne Wantirna
Sydney Multicultural Services
The Placement Circle
Uniting VicTas
Upfield Soccer Club
VICSEG
Victoria University Polytechnic Werribee
Wellsprings for Women
Westall Community Hub
Western Sydney MRC
Whittlesea Community Connections
Wyndham Community and Education Centre
Youth Affairs Council Victoria



Volunteer Healthcare Professionals

We acknowledge with appreciation our active volunteer healthcare professionals who gave their time and expertise to facilitate a health education session in 2022.

Aajuli Shukla
Alexandra La Hood
Alison Duke
Allanah Howard-Bath
Amanda Tze Yi Ang
Amy Clasquin
Andrew Girgis
Annabelle Carter
Anysha Walia
Arthur Yim
Arushi Jain
Asika Pelenda
Avinesh Chelliah
Babak Sarraf
Bridget Jones
Catherine Zhang
Chang Hoong Woon
Claire Roberts
Dominic Walpole
Dominique Dennis
Elaine Casey
Eleanor Hitchen
Elise Lai
Eliza Petering
Elizabeth Wong
Elly Layton
Emily Little
Emily Nixon
Emily Robertson
Emma Thompson
Erin Clarke
Eve Taylor
Fiona Beer
Genevieve Ho
Georgia Sparks
Georgina Pigott
Gina Ibrahim
Grace Swain
Helena Niu

Imogen Brown
Isabella Champion
Isobel Dunbabin
Janarthan Muraliharan
Janelle San Juan
Jason Daoud
Jeremy Ang
Jess Dimattina
Jessica Au
Jessica Brown
Jessica Wynn
Jevan Cevik
Jill Pierce
Julia Sutton
Julian Cassar
Julie Hjorth
Katarzyna Clarke
Kathryn Dawes
Lauren Frisken
Lea Tiffany
Leesa Green
Lily (Fangrong) Chen
Liz Wyatt
Madeline Lawson
Madison Phung
Man Yeuk Cheung
Maria Gonzalez
Marlene Wijaya
Meilun Ly
Melinda Zsori
Melissa Cullen
Michelle Xin
Michelle Yao
Mirsada Prasko
Mithila Zaheen
Mollie Borchman
Monika Coha
Myckenzy Carr
Natalia Evertsz

Natalie Steel
Nathasha Wijesiriwardana
Neha Mahajan
Nicholas Mastos
Nicole Young
Olivia Carr
Peter Williams
Rachael Murray
Rachel Kour
Rachel Phan Nguyen
Rebecca Anderson
Renee Cocks
Roberta Matters
Samantha Ting
Sarah Cipollone
Sarah Kleemann
Sarah McCredie
Sarah Pascoe
Sawsan Khandaker
Sean Ng
Sharannya Suresh
Shu Ki Tsoi
Shughla Satari
Shweta Saraf
Siobhan Reynolds
Soke Cheng Beh
Sophie Chapman
Sophie Collins
Sumaiya Sayed
Suzie Bratuskins
Tillie Mahon
Tina Griffiths
Tracy Douglas
Umbreen Hafez
Varitsara Mangkorntongsakul
Yanyan Wu
Yizhen (Amy) Liu
Zixin Hong



Grantors

The Water Well Project received grants from the following organisations. We are appreciative of the generous financial contribution provided by a range of organisations to enable The Water Well Project to improve the health literacy of communities from migrant, refugee and asylum seeker backgrounds.





Pro Bono Supporters

We are grateful to the following organisations who have offered pro bono services to support the work of The Water Well Project.



VU CONSULTING



Award

2022 Victorian Multicultural Commission Health Award for Excellence – High Commendation

Our Founder and Chair Dr Linny Kimly Phuong and CEO Suzie Bratuskins were honoured to attend Government House to accept an award on behalf of The Water Well Project from the Governor of Victoria. We received a high commendation in the 2022 Victorian Multicultural Awards of Excellence Health category.

Thank you to the Victorian Multicultural Commission for recognising, celebrating and appreciating outstanding Victorians and organisations for their service to multicultural Victoria.





The Water Well Project

Free health education sessions
facilitated by healthcare professionals
for migrant, refugee and asylum seeker communities



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