

# *Responding to a Critical Incident*

While it is unlikely that you will be involved in a critical incident while volunteering with The Water Well Project, it is important that you understand how to access assistance should this occur.

A critical incident may include:

- Injury to a participant or volunteer
- Immediate concern for safety or wellbeing of participant or volunteer

During discussion around health promotion a participant may indicate that they are at risk. It is mandatory that this information is acted on, specifically where this relates to the safety of a child.

